

News Release

Date:	January 16, 2020
Subject:	Fitch describes 'high performance' at Computershare Loan Services' SLS as it reconfirms the mortgage servicer's high ratings

FITCH CITES 'HIGH PERFORMANCE' AT COMPUTERSHARE LOAN SERVICES' SLS AS IT REAFFIRMS THE MORTGAGE SERVICER'S HIGH RATINGS

NEW YORK, January 16, 2020 – Fitch Ratings has reaffirmed the high ratings of Computershare Loan Service's Specialized Loan Servicing (SLS) business.

Fitch says that it grants the RPS2+ rating to "servicers demonstrating high performance in overall servicing ability."

In its description of the company, Fitch described five areas that had prompted their high rating:

1. Effective management of growth
2. Strong management and staff
3. Continued investments in systems and processes
4. Use of integrated technology throughout the servicing platform
5. The financial support of its parent company, Computershare Limited

"Fitch's ratings reflect the fundamental strengths of our operation, particularly within technology and staffing," said Tom Millon, CEO of Computershare Loan Services in the U.S.

"Every year we've been able to take better advantage of both the long-standing U.S. experiences of our team and the benefits of being part of an organization with a truly global reach."

"We were particularly pleased to see Fitch reference improved service delivery and increased efficiency as a result of tech development and enhanced training, and I expect us to build further on these areas of strength over the next 12 months."

Computershare Loan Services is a trading name for a group of companies comprising Computershare Mortgage Services Limited (company number: 02466320), Homeloan Management Limited (company number: 02214839), Topaz Finance Limited (company number: 05946900) and Baseline Capital Limited (company number: 04573392), each of which is registered in England and Wales and has its registered office at The Pavilions, Bridgwater Road, Bristol, Avon, BS13 8AE, UK. Each of Computershare Mortgage Services Limited, Homeloan Management Limited and Topaz Finance Limited is authorised and regulated by the Financial Conduct Authority, Registered Office: 25 The North Colonnade, Canary Wharf, London E14 5HS. You can read the Computershare legal notice here www.computershare.com/uk/disclaimer

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In its analysis Fitch described several new developments since it last rated the business in October 2018, and its most recent analysis included:

- Introduction of optical character recognition technology for document and new loan boarding processes
- Enhancement of its 'One Stop Resolution' through the addition of specialist teams
- Improved service delivery and increased efficiency through the technology initiatives and enhanced training and performance incentives for customer service staff

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Notes

1. For high resolution images of spokespeople, visit <http://cpu.vg/spokespeople>.

Computershare Loan Services

Computershare Loan Services is a leading international third-party mortgage service provider. We currently administer around \$130 billion of assets globally and support hundreds of thousands of customers throughout the lifecycle of their loans. We apply our expertise, experience and advanced technology to provide insight and a variety of mortgage services, including loan administration and the management of large volumes of complex data, to help mortgage lenders and investors optimise the performance of their portfolios within a highly regulated environment. Computershare Loan Services is part of the Computershare group of companies.

About Computershare Limited (CPU)

Computershare (ASX: CPU) is a global market leader in transfer agency and share registration, employee equity plans, mortgage servicing, proxy solicitation and stakeholder communications. We also specialise in corporate trust, bankruptcy, class action and a range of other diversified financial and governance services.

Founded in 1978, Computershare is renowned for its expertise in high integrity data management, high volume transaction processing and reconciliations, payments and stakeholder engagement. Many of the world's leading organisations use us to streamline and maximise the value of relationships with their investors, employees, creditors and customers.

Computershare is represented in all major financial markets and has over 16,000 employees worldwide.

For more information, visit www.computershare.com.