

## News Release

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| <b>Date:</b>    | March 5, 2020  |
| <b>Subject:</b> | Computershare Loan Services' new HELOC access card increases convenience for borrowers and brings benefits to loan servicing clients |

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### **COMPUTERSHARE LOAN SERVICES' NEW HELOC ACCESS CARD INCREASES BORROWERS' CONVENIENCE AND BENEFITS LOAN SERVICING CLIENTS**

**NEW YORK**, March 5, 2020 — Computershare Loan Services' Specialized Loan Servicing (SLS), in partnership with UMB Bank, is now offering clients a customer access card tied directly to home equity lines of credit (HELOC) serviced by SLS.

The access card allows SLS to provide loan servicing clients that sign up to the product a means to offer qualified borrowers instant access to their HELOC funds, which often have significantly lower interest rates than most credit cards.

Borrowers can use the SLS Access Card anywhere in the world to withdraw cash (ATMs and Cash Back) and make online or in-store purchases.

HELOC funds are managed by SLS on behalf of the servicing client and are available to the borrower per the terms with the HELOC Note.

"The SLS Access Card offers borrowers a familiar way to access their HELOC funds, helping them access what is often a cheaper form of borrowing than credit cards in a way that is just as convenient," said Tom Millon, CEO of Computershare Loan Services in the U.S.

"This launch with UMB Bank is another example of us using partnerships and evolving technology to improve the services we offer our clients in a way that helps them form better, mutually-beneficial relationships with their customers."

"We're excited to be working with SLS to fill an unmet need in the marketplace by enabling customers to better utilize their HELOC funds," said Jim Cornelius, president of

Institutional Banking at UMB. "Our dedicated team will provide critical expertise and comprehensive service to make game-changing improvements in this space."

UMB Bank is a financial services company headquartered in Kansas City, Mo. UMB offers personal banking, commercial banking, healthcare services and institutional banking, which includes services to mutual funds and alternative-investment entities and registered investment advisors.

SLS works with banks, mortgage originators, hedge funds and other financial services companies to administer loans with a focus on customer care.

The company offers end-to-end mortgage operations solutions such as processing payments, escrow administration, and other general administrative activities.

SLS is part of Computershare Loan Services, a leading international third-party mortgage provider servicing over \$100 billion of loans globally, supporting hundreds of thousands of customers throughout the lifecycle of their loans.

For more information on SLS' commitment to customer care, visit <https://www.computershareloanservices.com/us/customer-experience>.

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**Notes**

1. For high resolution images of spokespeople, visit <http://cpu.vg/spokespeople>.

**Computershare Loan Services**

Computershare Loan Services is a leading international third-party mortgage service provider. We currently administer around £100 billion of assets globally and support hundreds of thousands of customers throughout the lifecycle of their loans. We apply our expertise, experience and advanced technology to provide insight and a variety of mortgage services, including loan administration and the management of large volumes of complex data, to help mortgage lenders and investors optimise the performance of their portfolios within a highly regulated environment. Computershare Loan Services is part of the Computershare group of companies.

**About Computershare Limited (CPU)**

Computershare (ASX: CPU) is a global market leader in transfer agency and share registration, employee equity plans, mortgage servicing, proxy solicitation and stakeholder communications. We also specialise in corporate trust, bankruptcy, class action and a range of other diversified financial and governance services.

Founded in 1978, Computershare is renowned for its expertise in high integrity data management, high volume transaction processing and reconciliations, payments and stakeholder engagement. Many of the world's leading organisations use us to streamline and maximise the value of relationships with their investors, employees, creditors and customers.

Computershare is represented in all major financial markets and has over 12,000 employees worldwide.

For more information, visit [www.computershare.com](http://www.computershare.com).